



# LOOK UP PRIOR APPLICATIONS

HOW ACCESS THE ONLINE PORTAL: [Log in at CitizenServe.com/Fridley](https://CitizenServe.com/Fridley)

- Please do not create multiple accounts if you've previously used CitizenServe in Fridley. A single user account provides multiple online city licenses, permits, and code complaints.
- Recommended browser: Google Chrome.
  - These browsers are **NOT** recommended: Internet Explorer, Microsoft Edge
- Do not use autofill or predictive text
- Once logged in, navigate to **My Account** from the top navigation bar
- Select **View My Requests** on the left sidebar (Binoculars Icon)

City of Fridley  
Friendly, Responsive & Driven

Home Services Search Reports **My Account** Contact

MY ACCOUNT  
Home / My Account

**ANNOUNCEMENTS:**  
Credit card transactions will incur a 2.75% convenience fee. Payments by ACH/electronic checks, cash, or handwritten checks are exempt from convenience fees.

**SHORT CUTS**

- View my requests
- Update my information
- Logout
- Make a payment

- If you have submitted multiple applications through Citizenserve, you may need to use the drop-down button to select **Licenses**
- If your License has been issued, select **All** from the review tab. Adjust the timeframe drop-down from *In the last 6 months* if needed

MY REQUESTS  
Home / My Account / My Requests

View My Permits View My Licenses View My Development Project Under Review **All** Online Messages

in the last 6 months

License#	Application Date
MTI25-000018	10/31/2025

Permit#	Address	Application Date	Status
ZON25-000034	7071 UNIVERSITY AVE NE	10/31/2025	Online Application Received